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Ref: AKTU/CTPC/2025/1196

14 Feb, 2025

To,
The Directors/Principals
Colleges affiliated/associated to Dr. APJ Abdul Kalam Technical University
Lucknow, Uttar Pradesh

**Subject: Regarding “NTT Data Services” hiring opportunity for B.Tech (CS/IT/ECE/EEE)
/M.Tech (all branches-Except Civil) from 2023/2024 passed out batch.**

Dear Sir /Ma'am,

Pleased to inform you that as part of hiring process for B.Tech(CS/IT/ECE/EEE) (All branches-Except Civil) 2023/2024 passed out batch, company “**NTT Data Services**” wish to invite the students of AKTU affiliated colleges for this drive. Please find invitation and link for the participation of students as per the details attached herewith in (Annexure- A). You are requested to kindly go through and encourage the students for registration latest by **17 Feb, 2025**.

Direct Registration Link: <https://forms.office.com/r/vKwA5EgHcn> (Mandatory)

If you have any concern, you are requested to feel free to write at tnp.aktu@aktu.ac.in

Best Wishes,

(Neelam Srivastava)

Copy to:

- (1) Registrar, AKTU, Lucknow
- (2) Finance Officer, AKTU, Lucknow
- (3) Staff Officer to Hon' Vice Chancellor for kind information

(Neelam Srivastava)

Campus Placements 2025	
Job Notification Form	
COMPANY OVERVIEW	
Name of the Company	NTT DATA Pvt Limited
Website / Other source of Information	https://us.nttdata.com/en/
Company Type	Private
Brief write-up on the Company (50 to 75 words)	NTT DATA is a trusted global innovator of business and technology services, helping clients innovate, optimize, and transform for success. As a Global Top Employer, we have diverse experts in more than 50 countries and a robust partner ecosystem.
JOB PROFILE	
Job Designation	Technical Graduate Trainee
Job Description	<p>Candidate should be responsible for identifying, managing, and resolving technical incidents in a timely manner by coordinating response teams, communicating updates to stakeholders, performing root cause analysis, and implementing preventative measures to minimize future disruptions, essentially acting as the central point of contact during critical system outages or service disruptions.</p> <p>Requiring strong analytical, problem-solving, and excellent communication skills to effectively lead incident response efforts and ensure service continuity.</p> <p>Ready to work in 24/7 shift</p>
Place of Posting	Noida Sector 144
Key Responsibilities:	<ul style="list-style-type: none"> • Manages customer interactions & records reported issues in the ITSM • Identifies issues, apply fixes and investigate root causes using internal instructions. • Provides technical guidance in activities associated with identifying, prioritizing, and resolving problems by telephone and e-mail • Screens, refers and diagnoses internal inquiries and work requests relating to PC maintenance • Participates in a supportive role by acting as a

	<p>liaison between customers and departments within the organization, to ensure that all on-line system problems are resolved in an accurate and timely manner</p> <ul style="list-style-type: none"> • Monitoring servers abnormalities for 24/7 round the clock and record incident • Monitoring scheduled activities like backup, task scheduler • Perform first level resolution by referring SOP's & KBASE • Familiar User management tasks like creation, deletion, disable & movement • Concept awareness in Active Directory, Group Policy and Replication • Concept awareness in DHCP, DNS & DFSR functionality • Concept awareness in SCCM patch management • Concept awareness on hardware troubleshooting • Knowledge on Operating system installation & troubleshooting • knowledge on Antivirus updates and troubleshooting from client end • Follow technical/operational escalation process • Knowledge on ITIL Frameworks • Excellence in communication skill • Responsible for providing the first point of contact for internal customers. • Responsible for providing software, servers, printers, Networks, communication and procedural support over the phone and online in an effort to aid our business units in operating in an effective and efficient manner. • Provides resolutions to problems in a professional, timely and cost effective manner. • Available for on call support 24/7/365. • Knowledge on basic network fundamentals • LAN,QAN,DNS & Networking principles
Type of Placement	Campus

SALARY DETAILS	
Cost to Company (CTC)	3 LPA
Training Period	60 to 90 Days
Salary / stipend paid during training	Stipend of 12000/PM
Bond or Service Contract (If Yes, give details)	No
SELECTION PROCESS	
Shortlist from Resumes	
Written Test (Technical / Aptitude)	Online Assessment – English, Logical Ability, Quantitative Aptitude, Computers
Group Discussion	Yes
Personal Interview	Techno Managerial Interview
Minimum Number of Offers You intend to make	50
Eligible Department and Program	B.Tech CS/IT/ECE/EEE/M.Tech (All branches - Except Civil)
Specific Eligibility requirement (Please mention)	2023/2024 Passed outs >= 60 throughout Education
Registration Process	Through Eight fold – https://forms.office.com/r/vKwA5EgHcn
Date & Time of the Drive	20th Feb, 2025
Venue	NTT Data, Sector 144, Oxygen Business Park, Noida
Expected Joining (dd/mm/yyyy)	Immediate